

GATEWAY SERVICES SCHEDULE

1. **Interpretation**

1.1. The following definitions apply in this schedule:

Financial Service Providers: persons or legal entities engaged in the business of providing financial services in terms of authorisation issued or registration granted by a financial sector regulator.

Gateway: solution that provides the connectivity required to allow real-time secure transmission of payment transaction data between a payment channel, such as a point of sale terminal or ecommerce payment link, and Planet for the processing of payment transactions.

2. **Gateway Services**

2.1. Planet's role in respect of Gateway Services solely concerns technical processing of data and does not assume any role in collection or receipt of Merchant funds.

3. **Your Warranty**

3.1. Merchant warrants that it shall fulfil the requirements of the Financial Service Providers that are relevant to it.

3.2. Merchant warrants that it will integrate the Gateway Services according to Planet's specifications and only accept transactions through the Gateway that have been agreed with Planet in writing.

4. **Parties' areas of responsibility**

4.1. Planet shall install and operate the Gateway Services in accordance with the applicable product documentation and PCI DSS security standards and shall connect to the computer systems of the Financial Service Providers identified during registration.

4.2. Planet shall provide uninterrupted maintenance of PCI DSS certification for the Gateway Services. Merchant may request proof of this certification at any time.

4.3. Merchant shall correctly implement the Gateway in accordance with our specifications, transmit data in accordance with our specifications, install and operate its own systems and connections, for processing and general use of the data received in accordance with PCI DSS security standards, and enter into, maintain and comply with contracts with the Financial Service Providers.

4.4. Merchant shall store and protect Gateway Services' tokens against unauthorised access using state of the art technical and organisational measures and ensure that use of such tokens is limited to within its own environment. Merchant shall not pass on tokens outside of the Merchant's environment without Planet's prior written consent.

4.5. The transaction statements provided by us are deemed accepted unless they are disputed in writing within 30 days from the date provided.

4.6. Merchant acknowledges that the Gateway Services offered by Planet are technical measures to increase security and reduce the risk of abuse, but do not offer complete protection. Merchant is responsible for selection and adjustment of these services with the PCI DSS and for compliance with the Financial Service Providers' security regulations.

4.7. Our administration tool can display individual credit card numbers as required. Merchant shall ensure that use of this function takes place in compliance with PCI DSS security standards. Notwithstanding any agreement in respect of liability in this Agreement Planet shall not be liable for any claims arising from the use of this function by Merchant and such liability is expressly excluded in full.

5. **Gateway Services support**

- 5.1. Planet will provide support in accordance with the Gateway Services package selected, if any, and you agree where required to provide us (and our agents) with access necessary to your premises for this purpose.
- 5.2. Planet monitors the Gateway Services twenty-four (24) hours a day and seven (7) days a week.
- 5.3. Support services provided as a result of actions by the Merchant in breach of its obligations will be charged separately.